

Tips and tools for e Commerce businesses

Offering your customers a secure and comprehensive website is an important part of the success of your e Commerce store. Please review the checklist provided below to help ensure that your online store complies with the Moneris® online-processing requirements and provide your customers with a memorable online experience.

10 things your customers look for to process payments online

1. **A complete and detailed description of the products and services offered**
2. **The accepted currency**
3. **Delivery standards**, such as delivery methods, estimated delivery times, and costs
4. **Company information**, including location, customer service contact information, email address and telephone number
5. **Terms of Service**, as well as any export or legal restrictions, are clearly displayed at virtual check-out
6. **A clear privacy policy** that discloses what information is collected, how it is used, and with whom it is shared
7. **A detailed return and refund policy** that informs cardholders of their return or refund options before they purchase a product or service
8. **“Click to accept”** or alternative affirmative action by the cardholder when completing an online order
9. **A printable “receipt” page** after the cardholder confirms a purchase
10. **A secure method to transmit the payment data**